Ivy Meadors

Reinventioneer™
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Explore Your Options: How to Think Like a Thought Leader

Not everyone may be a thought leader, but everyone can think like a thought leader and make powerful transformations in self and the organization by practicing the "Top 10 Characteristics of Influential Thought Leaders". The key is to understand the employment of thought leadership as an instrument to develop strategic positioning by individuals, organizations, and associations to differentiate and lead in the industry.

Ivy's quick-paced delivery of the top 10 characteristics of influential thought leaders will entice you to embrace innovative and revolutionary ideas, as a means to empowerment. You will be stimulated with thoughts on increasing idea generation and decreasing work effort through non-traditional thinking.

The benefits of attending include:

- · Learn the definition of a "Thought Leader" and how it applies to you.
- Understand how to think like a Thought Leader.
- Learn the top 10 characteristics of Thought Leaders.

Meet the Speaker:

A near fatal traumatic brain injury (TBI) and the journey to recovery has enhanced the speaker's perspective on leadership, interactions, communications and of course, life. Hence, Ivy's made-up word that best describes this change in her viewpoint - *Reinventioneer*TM. She has engineered the reinvention of herself and is now teaching others this new way of successfully thinking.

Ivy Meadors, founder and CEO of High Tech High Touch Solutions, Inc., shares her knowledge through speaking, consulting, coaching and mentoring, contributing to people's growth personally and professionally in business and in life. Her dynamic and charismatic imprint has been felt among Fortune 50 to Fortune 1000 corporations, U.S. Government agencies, Universities and non-profit agencies worldwide.

With over thirty years of experience in customer service and support, Ivy has developed a platform of excellence upon four pillars; psychology of leadership, customer service as the lifeblood of businesses, multifaceted communication techniques, and progressive deployment of specialized technologies.

Ivy is an active member and professional speaker designated by the *National Speakers Association* and the *Global Speakers Federation*. Ivy co-authored "Success is a State of Mind", along with Deepak Chopra, Les Brown, Mark Victor Hansen, and numerous other brilliant authors.

The owner and producer of the Signature Customer Service and Support Professionals Conference, and the Government Customer Support Conference, afford Ivy a venue to share her passion in leadership, communications, and technology with people, globally. She is also the co-founder and owner of the National Customer Service and Support Professionals (CSSP) organization.





